

SPECIAL NEEDS SHELTER LEVELS OF CARE MATRIX

Level By Shelter Type

Condition	American Red Cross (ARC) General Shelter	Special Needs Shelter (SpNS)	Medical Management Facility (Hospital or Nursing Home)
Alzheimer's Disease (ALZ)	Early	Progressive	Advanced - Bedridden, Unable to Communicate, Unable to Eat, Totally Dependent
Ambulation Assistance (walker, cane, crutches)	ARC General Shelter	Combined with other assistance may indicate eligibility	
Ameliorating Lateral Sclerosis (ALS) (wheelchair)		Send to SpNS	
Aphasia (difficulty communicating)		Send to SpNS	
Arthritis	Self-ambulating	Wheelchair bound	Bed bound
Asthma	ARC General Shelter		
Bronchitis	ARC General Shelter		
Cardiac abnormalities	Stable	Controlled with medication	Unstable, having shortness of breath or Angina
Cerebral Palsy		Send to SpNS	
Cerebro Vascular Accident (recent CVA)		Wheelchair bound	Bedridden
Chronic Obstructive Pulmonary Disease (COPD)	No Oxygen use	Independent or assisted function with Oxygen use	Oxygen dependent – end stage
Colostomy (uncomplicated)	ARC General Shelter		
Comatose			Send to Medical Management Facility
Contagious disease or infection			Varicella (Chicken Pox), Hepatitis, Tuberculosis, Measles or Mumps in Adult
Continuous Ambulatory Peritoneal Dialysis (CAPD)			Send to a Hospital equipped with a Dialysis Unit
Cystic Fibrosis	Stable	Requires medication and assistance with ADL	End stage
Dementia		Requires constant monitoring	End stage/bedridden
Diabetes/Hyperglycemia	Insulin and diet controlled	Requires assistance with Insulin administration and monitoring	
Eating and swallowing disorders	ARC General Shelter		
Edema	ARC General Shelter		
Emphysema	No Oxygen required	Requires Oxygen	Oxygen dependent – end stage
Foley Catheter	Stable	Requires monitoring	
Fractured bones	ARC General Shelter	Pin care/dressing changes	
High blood pressure/Hypertension	Stable		
Hip Replacement	Greater than 6 months	6 months or less	
Ileostomy	ARC General Shelter		
Knee Replacements	Greater than 6 months	6 months or less	
Hi-tech Medical Equipment		G-tube, uncomplicated IV or central venous infusion sites (with home health or Hospice attendant), healed tracheostomy site	NG tube, complicated IV or central venous catheters, new tracheostomy site
Migraine Headaches	ARC General Shelter		
Multiple Sclerosis	Self-ambulating	Wheelchair bound	Bedbound
Muscular Dystrophy	Self-ambulating	Wheelchair bound	Bedbound
Neuromuscular Disorders	Self-ambulating	Wheelchair bound	Bedbound
Neurological Deficit		Requires monitoring assistance with ADL	Incoherent/total care
Osteoarthritis/Osteoporosis	Self-ambulating	Wheelchair bound	Bedbound
Parkinson's Disease		Assistance with ADL	Advanced
Psychosis	Controlled	Requires attendant	Uncontrolled
Respirator/Ventilator dependent			Send to Medical Management Facility
Seizures	Controlled	Medication assistance required	Uncontrolled
Skin Rashes	Sores/non-draining	Open sores, draining wounds, dressing changes	
Sleep Apnea	Not-mechanically dependent		Mechanically dependent
Upper Respiratory Infection	ARC General Shelter	Isolation	
Urinary Tract Infection	ARC General Shelter		
Wheelchair Transferable	Mobile with minimal assistance	Wheelchair bound with complicating conditions	
Wounds	Uncomplicated	Open draining wounds, dressing changes, complicated treatments	

